SURVEY RESULTS

Bad Software Drives UK Office Workers to Change Jobs

National survey of 1,500 UK office workers reveals frustration at bad tech tools and a lack of training.

The problem? App frustration.



Agree they "would be tempted to work for another employer if they provided better apps or software systems to employees.

19% strongly agree, 27% somewhat agree, 26% neither agree nor disagree, 13% somewhat disagree, 9% strongly disagree, 6% not sure



Were unhappy with the technology / apps / tools their employer provided to do their job and collaborate during pandemic lockdowns.

9% not very happy, 3% not at all happy

And the good news...



their jobs are important.

34% very important, 52% somewhat important, 11% not very important, 3% not at all important

Say the apps, tools and tech provided by employers to do

18%

succeed in my job" in the top three most important factors impacting job satisfaction.

while...

Chose "being provided the right apps and tech tools to

35%

48% salary and benefits, 37% job security, 34% good relationship with colleagues, 24% appreciation for my time, 21% good relationship with superiors, 21% learning and career

chose "flexibility from my employer".

development, 18% being provided with the right apps and tech tools to succeed in my job, 18% collaboration with colleagues, 4% none of the above

invested in new apps, tools or tech during the pandemic agreed the apps helped improve productivity

45% strongly agree, 42% somewhat agree, 11% neither agree nor disagree, 1% somewhat disagree

87% of the 50% of UK office

workers who said employers

tech during the pandemic said this made their jobs easier 36% much easier, 44% a little easier, 15% neither easier nor harder, 3% a little harder, 1% much harder

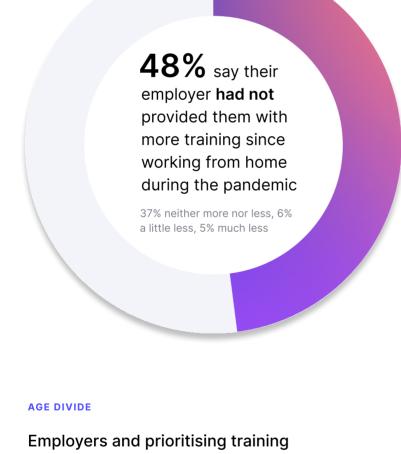
80% of the 50% of UK office

workers who said employers

invested in new apps, tools or

WORKING FROM HOME FIG.1

Training issues



• 26% provided a little more

training

OTHER RESULTS

training

• 17% provided much more

FIG.2

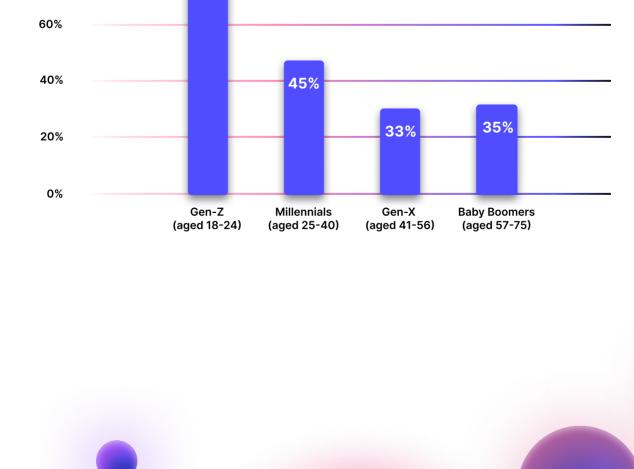
100%

80%

millennials.

(much more/ a little more)

83%



"Employer gave me more training during lockdown"

