

SURVEY RESULTS

Bad Software Drives UK Office Workers to Change Jobs

National survey of 1,500 UK office workers reveals frustration at bad tech tools and a lack of training.



The problem? App frustration.



Agree they "would be tempted to work for another employer if they provided better apps or software systems to employees.

19% strongly agree, 27% somewhat agree, 26% neither agree nor disagree, 13% somewhat disagree, 9% strongly disagree, 6% not sure



Were unhappy with the technology / apps / tools their employer provided to do their job and collaborate during pandemic lockdowns.

9% not very happy, 3% not at all happy

And the good news...



Say the apps, tools and tech provided by employers to do their jobs are important.

34% very important, 52% somewhat important, 11% not very important, 3% not at all important



87% of the 50% of UK office workers who said employers invested in new apps, tools or tech during the pandemic agreed the apps helped improve productivity

45% strongly agree, 42% somewhat agree, 11% neither agree nor disagree, 1% somewhat disagree

80% of the 50% of UK office workers who said employers invested in new apps, tools or tech during the pandemic said this made their jobs easier

36% much easier, 44% a little easier, 15% neither easier nor harder, 3% a little harder, 1% much harder

Training issues

WORKING FROM HOME

FIG.1

48% say their employer had not provided them with more training since working from home during the pandemic

37% neither more nor less, 6% a little less, 5% much less

OTHER RESULTS

- 17% provided much more training
- 26% provided a little more • training

Employers and prioritising training millennials.



"Employer gave me more training during lockdown"



FIG.2





Fully-representative survey of 1,500 office workers across the UK, commissioned by OpenFin and carried out by OnePoll.

